

BOIL WATER ADVISORY

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

Shasta CSA – Jones Valley, #6 Water System ALL AREAS, ALL HOMES

BOIL YOUR WATER BEFORE USING

Failure to follow this advisory could result in stomach or intestinal illness.

The landslide at the road to Mariners Point has damaged the raw water transmission main from the Lake Shasta pump station to the Jones Valley water treatment plant. On Thursday September 30th, Shasta County Public Works installed a bypass to continue serving water from the existing Shasta Lake pump station. However, the landslide has continued to advance such that we can no longer reliably provide water from this pump station.

We are currently working with the US Forest Service and State officials to build a temporary pump station to supply Jones Valley as soon as possible. Until that work is complete, Jones Valley customers may experience low pressure and/or water outages.

As a safety precaution, Shasta County Public Works in conjunction with the State Water Resources Control Board, Division of Drinking Water, is advising all Jones Valley residents to use boiled tap water or bottled water for drinking and cooking purposes now and immediately after water service is restored. We will notify you when this boil water advisory is cancelled.

Please note: Bottled water will be available for all residents at the Jones Valley Fire Hall.

What should you do?

- Boil your water or use bottled water until you are notified that it is safe to drink the tap water.
- If your home has experienced a water outage, when water resumes boil your water or use bottled water until you are notified that it is safe to drink the tap water.
- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms that may be in the water.
- An alternative method of disinfection for residents that are not able to boil their water is to use fresh, unscented, liquid household bleach. To do so, add 8 drops (or 1/8 teaspoon) of bleach per gallon of clear water or 16 drops (or 1/4 teaspoon) per gallon of cloudy water, mix thoroughly, and allow it to stand for 30 minutes before using. A chlorine-like taste and odor will result from this disinfection procedure and is an indication that adequate disinfection has taken place.
- Water disinfection tablets may also be used by following the manufacturer's instructions.
- Upon return of normal water service, your water may look cloudy or dirty. You should flush your hot and cold water pipes until the tap water appears clear and the water quality returns to normal.

What Happened? What is being done?

Today, October 6, 2021 the 8-inch raw water main came irreparably damaged due to forces created by the active moving landslide. Shasta County Public Works is working with the US Forest Service and the State officials to build a temporary pump station to supply Jones Valley. Until that work is complete, Jones Valley customers may experience low water pressure and/or outages.

After pumping from Lake Shasta resumes, Shasta County operators, in coordination with the State Division of Drinking Water, will monitor treatment plant operations and perform testing to ensure the water is safe to drink. It may also be necessary to temporarily raise chlorine levels above normal levels. When monitoring and testing show the treated water meets standards and is safe, we will notify you. We anticipate resuming water delivery by Wednesday October 13th, 2021. We will notify you in writing when this advisory is cancelled.

After water service is resumed, tap water will need to be first boiled before drinking. We will notify you when it is safe to drink the tap water.

Please share this information with people who drink this water, especially those who may not have received this notice directly (for example, people in rentals or multi-family housing, nursing homes, day cares, schools, and businesses). You can do this by posting this public notice in public places or distributing copies electronically or by hand.

For more information, please contact Shasta County Public Works – CSA Administration at (530) 225-5571, or staff from the State Water Resources Control Board, Division of Drinking Water at (530) 224-3265.

Date issued: October 6, 2021