



Shasta County

DEPARTMENT OF PUBLIC WORKS

1855 PLACER STREET
REDDING, CA 96001-1759
530.225.5661 530.225.5667 FAX
800.479.8022 California Relay Service at 700 or 800.735.2922

PATRICK J. MINTURN, DIRECTOR
C. TROY BARTOLOMEI, DEPUTY
ALFRED V. CATHEY, DEPUTY
KEN D. CRISTOBAL, DEPUTY

LIMITED SERVICES

The Department of Public Works is currently open to the public by appointment only. If you would like to schedule an appointment, please call our main line (530) 225-5661 and you will be directed to the appropriate office. Face coverings are required while inside the building. Additionally, services will continue as outlined below.

- **CSA Bills** – CSA bills may be paid:

Online: <https://www.co.shasta.ca.us/index/public-works/operations/csa>

By Phone: 1-800-487-4567

By Mail: 1855 Placer Street, Redding, CA 96001

- **Encroachment Permits** – May be found online at:

<https://www.co.shasta.ca.us/index/public-works/engineering/encroachment-permits>

Permits may be printed, completed and mailed to Public Works at the address above.

Or, submitted electronically to Don Renz at: encroachmentpermits@co.shasta.ca.us

- **Map Checks** – May be submitted electronically to:

Darrin Book at mapchecks@co.shasta.ca.us

- **Custodians & Grounds Crew** – Will continue to provide services for facilities that are still operational.
- **Road Maintenance** – Only essential services as necessary for life and safety.
- **General Phone Calls and Emails** – Phone calls, voicemails and emails will be answered as soon as possible based on availability of staff.

For updates and additional information:

Main Line: (530) 225-5661

Email: publicworks@co.shasta.ca.us