

JUVENILE JUSTICE COMMISSION JUVENILE HALLS AND CAMPS INSPECTION REPORT

Please respond to the sections that apply to the facility you are inspecting

Facility Name: Shasta Co. Juvenile Rehabilitation Facility

Inspection Date: 11/19/2019

Facility Capacity: 90

Last Inspection: 11/13/2018

Address: 2684 Radio Lane
Redding CA 96001

Telephone Number: 530-225-5838

FAX Number: _____

Superintendent: Carla Stevens

Staff Interviewed: Mike Heffner, Robert Vincent
Randy Drake, Vicki Fry, Carla Stevens
Chelsey Chappelle, Amanda Hemenway

Type of Facility: Juvenile Hall Camp Co-Ed?

Presiding Juvenile Court Judge: Darryl Kennedy

Commission Chair: Steve MacFarland


Signature

Telephone No. 530-605-1005

Commission Inspection Team: Steve MacFarland

Sophia Miller

Troy Foster

Betty Cunningham

Major Concerns and Recommendations:

1. Probation explore promotional guidelines or policies be reviewed and revised to reflect additional levels of advancements (instead of just two, i.e.: Juvenile Detention Officer III) providing good trained staff with tangible goals and the incentive and encouragement to stay with the agency rather than not seeing a future and leaving. Promote more Juvenile Detention Officers to Deputy Probation Officers allowing experience to be credited towards educational requirements (BA), to encourage promotional and career opportunities and retain experienced staff.

2. Hire additional staff to ease need for overtime to avoid staff burnout.

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AREA REVIEWED: Please Check

QUALITY OF LIFE	PROGRAMS	PERSONS INTERVIEWED
<input checked="" type="checkbox"/> Physical Plant <input checked="" type="checkbox"/> Meals/Nutrition <input checked="" type="checkbox"/> Mental Health <input checked="" type="checkbox"/> Physical/Dental Health <input checked="" type="checkbox"/> Religious Services <input checked="" type="checkbox"/> Volunter Involvement <input checked="" type="checkbox"/> Visiting <input checked="" type="checkbox"/> Volunter Involvement <input type="checkbox"/> Other	<input checked="" type="checkbox"/> Education <input checked="" type="checkbox"/> Vocation/Employability <input type="checkbox"/> Community Service <input type="checkbox"/> Victim/Gang Awareness <input checked="" type="checkbox"/> Substance Abuse <input checked="" type="checkbox"/> Other	<input type="checkbox"/> Minors <input checked="" type="checkbox"/> Superintendent <input checked="" type="checkbox"/> Medical/Psyche. Staff <input checked="" type="checkbox"/> School Staff <input checked="" type="checkbox"/> Supervisor <input checked="" type="checkbox"/> Child Supervision Staff (Counselors) <input checked="" type="checkbox"/> Food Services Staff <input type="checkbox"/> Other

GENERAL INFORMATION

Has the facility exceeded capacity since the last inspection?

No.

Does the facility house minors under Section 601 of the Welfare & Institutions Code?

Yes No **If "yes", are 601's separated from 602's?**

Date of Last Fire Drill: 10/17/2019

SINCE THE LAST INSPECTION INDICATE:

Number of Suicides: 0 **Number of Attempted Suicides:** 1
Number of Deaths From Other Causes: 0 **Number of Escapes:** 2

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SLEEPING ROOMS (Cells)

Comments:

LOCAL INSPECTIONS

Fire: No Yes **Date:** 11/20/2018
(Health & Safety Code Section 13146.1)

***Medical/Mental Health:** No Yes **Date:** 09/25/2019

***Environmental Health:** No Yes **Date:** 09/25/2019

***Nutritional Health:** No Yes **Date:** 10/30/2019
(Health & Safety Code Section 101045)

Facility Safety and Security:

STAFFING

Staff To Child Ratio - Awake and Sleeping:

Awake: 10 to 1
Asleep: 30 to 1

Communication In Language Minor Can Understand?

Communication is in English. Currently there are no residents who do not speak English.

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STAFFING (Continued)

Diversity of Staff:

The facility has about 25 Juvenile Detention Officers (JDOs) and 6 supervisory staff. Ms. Stevens reported that 3-4 of the staff are African American and 3-4 are Hispanic, with one JDO who speaks Spanish. The staff appears to reflect the diversity of Shasta County which is about 90% white.

We did not review the diversity of the youth incarcerated in the facility to see if the staff reflects their diversity.

Staff/Minor Interactions:

We observed interaction between teachers and youth, between staff and youth. Youth seemed to engage well with the staff and with the evaluators.

Staff Interviews - Comments:

Interviewed Randy Drake, JDO II, has worked for the department for 4 1/2 years. Randy is a Defensive Tactics instructor for the department. Randy supported promoting from within the department from Juvenile Detention Officer to Deputy Probation Officer. Interview Amanda Hemenway, has worked for the department for 5 years as an extra help JDO. Amanda suggested is to hire more staffing to avoid burn-out of staff.

Shifts are 6:00 am to 2:00 pm, 2:00 pm to 10:00 pm, 10:00 pm to 6:00 am, seven days a week.

CONDITIONS OF GROUNDS

Lawns, Playing Fields, Blacktop, Asphalt, Other:

The grounds include a large concrete covered area (for basketball and other large muscle exercises), a large area for the chickens, a smaller area for goats, and a very large garden area (funded by a grant and supported by a volunteer organization). It was reported that youth really enjoy working in the outdoor areas.

Generally we were impressed with outdoor activities, especially related to the garden, chickens and goats. We did not observe the youth in the garden/animal areas so do not know the extent of their work.

EXTERIOR OF BUILDING

General Condition, Paint, Roof, Drains/Gutters, Other:

The exterior of the building appears to be in good shape. We did not observe the roof or the drains/gutters.

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INTERIOR OF BUILDING

Walls, Paint, Floors, Drains, Plumbing Fixtures Working, Air Vents, Windows:

To our cursory inspection, the building appears to be adequately maintained. Recently painted and new mattresses.

Are cleaning fluids and chemicals labeled and safely stored?

Cleaning fluids and chemicals are labeled and safely stored.

Weapons Locker Location:

Weapons are adequately stored in a secure location in the intake area.

Recreation/Sports Equipment:

Recreation and sports equipment is stored with the janitor's closet on the pod, in the supply room and in the staff desks. It appears there are adequate opportunities for recreation both in and out of doors, during program hours and during free time.

Are the hallways clear and doors propped open?

The hallways were clear.
No doorways were propped open during our observation.

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INTERIOR OF BUILDING (Continued)

Court Holding Area - (If present) Access to drinking water and toilet?

The facility provides two methods of attending court. Youth are transported to the courtroom in downtown Redding or mostly they use a room in the visitor area as a court video conferencing room.

Sleeping Rooms/Dormitories:

Currently, because of regulations and because of the low population, most youth sleep alone in their rooms. In one unit there were both male and female youth. Rooms had paper "shields" to provide additional privacy. Youth are provided extra blankets if needed.

BEDS - Type? 12" off the floor:

The youth have beds in the room with a very small storage area for personal belongings. The beds are built in with a mattress and youth are provided with blankets.

Art, books, personal possessions allowed in sleeping rooms?

Each room provides a minimal amount of space for personal belongings. In the room we toured, the youth had several books in his storage area.

Graffiti Present?

No graffiti was observed.

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INTERIOR OF BUILDING (Continued)

Ample Blankets?

Youth are provided a blanket and may request additional blankets

Study Area:

Youth study in the school rooms on each pod or in the dining/recreational area in the pod which provides a table and chairs. Youth may ask for "time" and space to study outside the school rooms.

Adequate Lighting:

The lighting seems quite good with both natural and artificial light.

Temperature:

Appropriate for the day of inspection.

ORIENTATION OF MINORS

Are minors oriented to rules and procedures?

Youth receive orientation when they initially arrive at the JRF with a 4 minute video and an orientation pamphlet. In addition, rules and procedures posted on each pod where they can be read. The rules and procedures are quite detailed and may be complicated for some of the youth to read, comprehend, understand, and comply with.

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ORIENTATION OF MINORS (Continued)

Are rules and grievance procedures posted?

Rules and grievance procedures are posted on each pod.

Are rules and grievance procedures understood by minors?

Staff on each shift works to orient youth to the rules and grievance procedures.

Minors Interviewed - Comments:

Did not have time to interview minors this year. We will focus on interviews next year. Staff interviews were this year's focus.

MEALS/NUTRITION

Kitchen - Clean; Are Knives and Chemicals Locked?

The kitchen was very clean at the time of our observation. Chemicals are stored in locked storage room. Knives are used to prepare food and were out during our visit when there were no youth in the kitchen.

Have the youths working in the kitchen been trained?

Although no youth were observed working in the kitchen on the day of the inspection, youth are trained in the kitchen work.

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MEALS/NUTRITION (Continued)

Are meals served or cafeteria style?

Meals are plated and served to the youth in their assigned pod.

Are minors permitted to converse during meals?

Once all youth have been served, conversation is allowed

Are staff present and supervising?

Staff is present and supervising during meals.

Is a weekly menu prepared? Is it posted?

A weekly menu is planned and posted on each pod.

The JRF contracts with a company called NutriKids and all menus are reviewed by a nutritionist. During the summer, the menu may reflect the items that are being grown in the garden. The facility manages to produce all it's own eggs. Youth with established dietary needs have their needs met by modifying individual menus.

Are servings ample, nutritious and appetizing?

See above. We did not observe a meal, but we had some cookies!

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MEALS/NUTRITION (Continued)

Are weaker youths protected from having food taken from them?

As all meals are individually plated and served under supervised on pods. Weaker youth are protected.

Length of time allowed to eat:

30 minutes.

PERSONAL APPEARANCE OF MINORS

Appearance?

Youth wear clothing that reflects their "level" . The uniforms are a combination of orange and blue.
Youth appear neat, clean, well-groomed. Each have individualized hair cuts which provides some individualization when in uniform.

SHOWERS - Frequency, Privacy Maintained, Supervised by Staff? Any assault by other youths?

Showers are provided daily and supervised by staff on each pod. The showers have doors that cover from about the knees to about the shoulders to provide some privacy from the other youth.

CONDITION OF CLOTHING - Does clothing fit? Clothing appropriate to the weather?

Based on our observation, clothing was clean and fit appropriately. Most wore t-shirts but sweatshirts are available.

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PROGRAMS

RECREATION - Types and amount each day:

Each youth reportedly receives one hour per day of large muscle exercise. Recreational activities include basketball, volleyball, gym equipment, yoga, working outside in the garden or with the animals. Youth are also participating in a Leadership group (Leaders of Tomorrow) modeled after Boys and Girls Club.

EXERCISE - Daily schedule and amount of time each day:

The facility meets T15 regulations by providing exercise as follows:
School days: three hours/one hour unstructured;
Non school days: five hours, one hour large muscle activity; outside when possible

Access to religious services:

Youth have access to a variety of religious activities by a variety of local churches. The schedule shows church services available on Sunday, Monday, Tuesday, Wednesday. Youth are provided with alternatives if they do not want to attend a church activity. It appears that many of the activities are provided by volunteers who are faith based.

Medical/Mental Health Services:

Robert Vincent RN works up to 40 hours a week on site with the youth in the facility. He is supported by a physician contracted through WellPath who uses telemedicine. About 30% of the youth take medications (anti-depressant, mood stabilizers, antibiotics, neural stimulants, bronchial treatments). Vincent indicates that his major work is to draw blood and provide vaccinations. He has access to the Registry and is able to identify which inoculations youth need. He is able to provide Hep A, flue, T-DAP, HPV, meningitis, chicken pox. The facility does Sexually Transmitted Disease (STI screening) on admission and provides services to remediate issues.

Volunteer Program:

Many of the volunteers at the JRF represent faith based organizations. They provide a variety of activities outlined on the schedule including church activities, Leaders of Tomorrow, etc. The Redding Mayor came in recently and spoke at a Leaders of Tomorrow meeting.

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PROGRAMS (Continued)

Counseling and Casework:

Yes, established by the Probation Officer. The Probation Officers must visit the minor once per week. A Juvenile Detention Officer is assigned to the Probation Officer and visits with the minor once per day and case notes the visit. Chris McFarland, Supervising Deputy Probation Officer case plans the out-of-county residents.

Family Reunification Planning:

The Probation Officer is in charge of case planning and determines the steps needed for family reunification. Any special visits are determined by the Probation Officer.

Visiting hours must be scheduled (Saturday/Sunday) and parents and other approved adults are allowed to visit. Staff indicated that most youth do not have visitors.

For each youth, the PO does a case plan and a plan for safety that includes visitation, furloughs, special visits supervised by the PO.

Substance Abuse Counseling:

The facility provides some substance use disorder treatment using the counseling program Toward No Drugs (TND) and WINGS.

Victim Awareness Classes:

The JRF does not provide Victim Awareness Classes.

Gang Awareness Classes:

The JRF does not provide Gang Awareness Classes.

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PROGRAMS (Continued)

Sexual Harassment Classes:

Previously services were provided by One Safe Place. Planned Parenthood has provided some sexual harassment classes in the school room. JRF youth "know their rights" and that the facility "does not tolerate sexual harassment". Northern Valley Catholic Social Services provides Girls Circles and Council for Boys, programs that address the development of pro-social skills in youth.

Parenting Classes:

The facility provides Young Men As Fathers as a class, and provides services through the Nurse Family Partnership.

Vocational Classes:

Shasta County Office of Education provides a minimal vocational education program. A college program is available through Lassen College (Online). The GROW program provides youth with some experience in gardening, chicken/eggs, goats.

Community Service:

None

Work Program:

Youth who have met the criteria for Level Two or Three may apply for job in the facility while in custody. Those jobs include the kitchen, and work in the GROW program. Youth are not paid for their work but have access to the "commissary".

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PROGRAMS (Continued)

Other:

N/A

DISCIPLINE OF MINORS

Frequency and Type:

The JRF has developed the Behavior Response Matrix: the Matrix uses both positive reinforcement and consequences. Youth earn up to 100 points a day between the pod/staff and school/staff and achieve different levels with different opportunities. The pods are locked and neither youth nor staff can move freely through the facility. The facility may be locked down for the safety and security of both youth and staff.

GRIEVANCES

Number and Type:

Ms. Stevens reported that there are about 10 grievances filed per month. She indicated that they are generally low level and easily resolved by staff.

TELEPHONE

Access:

In general, youth (over 16 years) has the right to speak with an attorney or (under 16 years) to their parent/guardian, their employer or to an individual providing child care. The Probation Officer approves the phone list. The facility has an "inmate phone system" which requires that there be money for each call.

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CORRESPONDENCE

Postage Free:

Parents/guardians may provide pre-stamped envelopes for mail. A recent change in T15 regulations will require the JRF to pay postage for up to 7 letters per week. The youth rarely send letters. Letters are screened.

INCOMING/OUTGOING - Is mail read?

Both incoming and outgoing mail is screened. The staff request that the youth open mail in front of them to screen for drugs and contraband.

Confidential Correspondence:

Confidential correspondence is kept in a locked filing cabinet.

VISITING

Adequate space, convenient times or accommodations to parent work schedule, etc. special visits:

The JRF has a large visiting room that is available for approved visitation on Saturdays and Sundays. The area includes a special room for video-conferencing court appearances, a special room for visiting with attorneys or mental health counselors, and a special room for observation of special visitation. The area is always supervised by a Probation Officer.

Do staff supervise visits?

The areas is always supervised by a Probation Officer.

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VISITING

Adequate privacy during visits?

Visitation is done in one big room with several tables surrounded by chairs. Obviously conversations and actions can be seen by anyone else occupying the space.

Have all minors had visits? If no, give reasons:

Typically about one third of youth receive visitors primarily due to family dynamics.

SCHOOL

TEACHERS - Number of full-time; frequency of substitutes:

Shasta County Office of Education operates two classrooms on each of the two pods currently occupied. SCOE provides two teachers, one full time Resource Teacher and two Teaching Assistants. The two teachers have worked in the JRF are very experienced.

Number of minors attending school:

All youth attend school unless already (s)he has graduated.

Number of minors in each classroom:

The number of minors in a classroom depends on the number of youth placed at the JRF and their specific needs. The classrooms are designed for about 15 youth each.

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SCHOOL (Continued)

Number of minors on independent study:

No youth are currently in independent study.

Atmosphere of Classroom:

The youth involved in Lassen College classes were working in the pod at a table quietly, supervised by the JDOs. The youth in the classroom seemed relatively involved in the material presented

Adequate Supplies? Books, paper, computers, etc.

The classrooms have computers, books, adequate furnishing etc. They all have chrome books

Activities and Coursework:

The academic program is designed and provided by Shasta County Office of Education. The issue is that about 80% of the youth require some type of special education and it is hard to provide that service in a classroom to youth from different counties/different schools with different skills who are transitory in their stay at the JRF. In spite of that some of the youth do manage to graduate from high school during their stay at the JRF.

Are minors required to do homework?

Teachers try to provide the opportunity to complete any homework in the classroom during class hours.

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SCHOOL (Continued)

Number of minors not attending. Reason?

None.

Relationship between school and juvenile hall staff:

The relationship between the staff and teachers appears to be good. The staff is aware of the matrix and behavioral expectations of the staff, and the staff appear to be aware of the needs of the teachers. Both teachers have years of experience teaching through SCOE at the JRF or in similar classroom settings.

Describe access to school, recreation, exercise and recreation for minors confined to their rooms:

Carla Stevens indicated that the JRF meets Title 15 requirements in this type of situation.

ACCESS TO MEDICAL AND MENTAL HEALTH SERVICES

Access to medical care and mental health services is provided as needed.
The facility has Robert Vincent RN on staff from 7:00 to 3:00 Monday through Friday with a physician on call via telemedicine .
Mental health services are provided as needed.

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Distribution of Juvenile Justice Commission Inspection Reports

Board of Corrections Recommendation

The Board of Corrections recommends commissions prepare and submit an inspection report for each juvenile hall and camp inspected by the commission. We suggest that copies of inspection reports be distributed to the Chief Probation Officer and other pertinent county agencies as directed by the court.

Please submit your annual report to the court and mail a copy to:

LISA SOUTHWELL, Field Representative
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BOARD OF STATE AND COMMUNITY CORRECTIONS
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