



## Shasta County Health & Human Services Agency

### Directors' Report – March 3, 2020

#### Mental Health, Alcohol and Drug Advisory Board (MHADAB)

##### Adult Services Branch Update:

- **County Temporary CSU (Crisis Stabilization Unit) Update:** As you might remember, Adult Services opened a temporary CSU with CARES funds in early October to reduce the number of folks needing mental health services who might impact local hospitals' Emergency Departments as they manage COVID-19 clients. The County-run CSU closed on December 30<sup>th</sup>. BUT we have a new CSU in the works. This is a new partnership. And we are super excited about it. See next bullet.
- **Crisis Stabilization Unit (CSU) Partnership:** We are currently working with Shasta Regional Medical Center (SRMC) to partner in the development of a CSU within their emergency department setting. They have an eight-bed "overflow" unit behind the Emergency Room Department. While this will not be a "locked" facility, Safety Officers will provide security for the unit, assisting and ensuring that the health and well-being of everyone is protected. We are in the beginning stages (the contract process) and will share more as things evolve.
- **CIRT (Crisis Intervention & Response Team):** We continue to make progress on this collaborative project. This "enhanced" team will be able to respond in a way that will focus on de-escalating the crisis and linking individuals in crisis to all necessary medical and behavioral health services. The goal is to resolve the situation and prevent future crises. Then, as appropriate, the Hill Country Mobile Crisis "Outreach" Team will follow up with individuals served to determine if the services to which they were referred are meeting their needs. The new expected start date is late April. More to come.
- **Assisted Outpatient Treatment (Laura's Law/AOT):** Laura's Law is a California state law that allows for court-ordered assisted outpatient treatment. To qualify for the program, the person must have a serious mental illness plus a recent history of psychiatric hospitalizations, jailing or acts, threats or attempts of serious violent behavior towards self or others. Shasta County has been delivering these services, through a contract, since 2017. In 2020/2021, Kings View will begin delivering AOT services as the County contract provider for this program. We have hit some snags along the way and are optimistic we can conquer

"Engaging individuals, families and communities to protect and improve health and wellbeing."

*Donnell Ewert, MPH, Director*

*Paige Greene, LCSW, Adult Services Branch Director*

*Nancy Bolen, MSW, Children's Services Branch Director*

*www.shastahhsa.net*

the contracting process. We expect to be through it early in the new year. Update: And...as promised. It looks like the completion of this contract will take place in early March. Whew! This has been a labor of love and we can't wait for Kings View to begin delivering services to those in need. We will invite them to come present to the board once they are up and running.

- **COVID-19:** Adult Services continues to be impacted greatly by COVID-19. While we have staff members who can work remotely doing so, and department work-teams alter schedules, we continue to experience employees becoming sick with COVID-19, testing positive for COVID-19 or being exposed and having to quarantine. This has significantly affected our workforce. Still, we continue to provide services to those in need. Since the last report, the Adult Services Breslauer Campus fell under the newly implemented Cal/OSHA section 3205.1 regulation regarding three or more individuals testing positive for COVID-19 within a 14-day period. The repercussion of which was weekly required testing and tracking for approximately 112 people until we were able to reach a two-week time period without any positive test results. Fortunately for us, it only took three weeks for us to successfully transition out of being a building in "Outbreak" status. Go team!
- **LPS State Audit Report:** If you remember, Shasta was one of three (3) counties selected to be audited by the state to determine if the Lanterman-Petris-Short Act (LPS) was being administered consistently across counties. We were in the presence of Giants; i.e. Los Angeles and San Francisco counties. The state made recommendations for Shasta to conduct a placement (bed) type count and develop an implementation plan to begin making changes by August 2021. You have a handout of that report in your packet.
- **Peer Support Specialists - SB-803:** It's unbelievable! We have found six of the most amazing Peers Shasta County has to offer...wow. We were able to bring four individuals on within the past 2 months and they are in training. Once they are all up and running, I will have their Supervisor, Rhonda Schulz, gather them up and make a presentation to the board about the amazing menu of services they offer. Some of them will even be trained as Recovery Coaches...but I'll stop now and let her explain it. It's just SO exciting!
- **Sneak Preview:** Next time I will discuss the results of our Triennial Review by DHCS, updates on the DMC-ODS regional model progress, the CDCR Pre-Release collaboration, the build-out of Adult Services' continuum of care, and progress made on the above items.

### Children's Services Branch Update:

- **COVID-19:**
  - **Children's Services Adaptation to the Pandemic Conditions:** Teletherapy, counseling, and tele-medication services are provided, among other virtual formats,

"Engaging individuals, families and communities to protect and improve health and wellbeing."

*Donnell Ewert, MPH, Director*

*Paige Greene, LCSW, Adult Services Branch Director*

*Nancy Bolen, MSW, Children's Services Branch Director*

*www.shastahhsa.net*

to deliver the program. The doors are open to clients and there are walk-ins and crisis cases with plenty of staff and PPE available.

- **Family Urgent Response Service**

**FURS Statewide Hotline/Mobile Response:** The Children's Services plan was submitted to CDSS and approved. Effective March 1, 2021 the Shasta County Mobile Intervention and Stabilization Team (**MIST**) will respond to referrals from the statewide hotline to families in crisis, 24 hours a day, 7 days a week. The MIST consists of dedicated mental health and social service staff to respond to calls from the Statewide Hotline with caregivers of youth who are experiencing a behavioral or mental health instability. Cases involving youth with current or prior juvenile probation oversight will be contacted by the **MCT (Mobile Crisis Team)** for collaboration in response.

There is a pending request for proposal to contract with an outside vendor, beginning approximately July 1, 2021.

- **Partnership with Shasta County Office of Education:** Children's is excited about the new program that is in partnership with the Shasta County Office of Education. It is a mental health and behavioral health applied behavioral analysis project for all school-aged children, focused on the impact of adverse childhood experiences. Referrals are not only through the Office of Education but also through HHS Children's Branch, so many of our kids will benefit from this program. Referrals are coming in!

- **Judicial Learning Collaborative/Opioid and Stimulant Abuse - MAT (Medication Assisted Treatment):** Children's Services has submitted an application with the state to participate in a learning collaborative model with the Dependency Court and Child Welfare System. The goal is to work with key players in the Child Welfare system such as the court, judges, child and parent attorneys, county counsel, and others to identify best practices regarding MAT education, and to develop policies and procedures related to testing and treatment for individuals receiving Family Reunification and other child welfare services. Shasta County has received support from its judicial partners to participate. Thirteen counties in the state will be selected.

## **Board of Supervisors Staff Reports (January - February):**

- **Agreement with California Correctional Health Care Services** (Take the following actions: (1) Approve Agreement No. 19-00277 with California Correctional Health Care Services at no compensation to ensure secure online transfer of patient-inmate medical records for the period date of signing through June 30, 2022; (2) approve the Secure File Transfer Protocol Electronic Data Sharing Access Request Form authorizing designated users to access medical records; and (3) approve and authorize the Director of the Health and Human Services Agency to: (a) designate an Information Custodian to ensure compliance with privacy and security requirements; and (b) authorize additional users as necessary.)
- **Adopt a Resolution to Accept a Behavioral Health Integration Incentive Program Grant from Partnership HealthPlan of California** (Adopt a resolution which: (1) Approves and authorizes the Health and Human Services Agency (Agency) Director, or his/her designee, to sign a Grant Memorandum of Understanding (MOU) with Partnership HealthPlan of California in the amount of \$960,000 to participate in

"Engaging individuals, families and communities to protect and improve health and wellbeing."

*Donnell Ewert, MPH, Director*

*Paige Greene, LCSW, Adult Services Branch Director*

*Nancy Bolen, MSW, Children's Services Branch Director*

*www.shastahhsa.net*

the Behavioral Health Integration Incentive Program (Program), for the period January 1, 2021 through December 31, 2022, provided the MOU is substantially similar to the draft MOU dated January 21, 2020 and otherwise complies with Administrative Policy 6-101, *Shasta County Contracts Manual*; (2) approves and authorizes the Agency Director, or his/her designee, to sign other documents, including retroactive, relating to the activities of the Program, and to make expenditures in furtherance of the Program; (3) ratifies the signature of the Agency's Adult Services Branch Director on the letter of interest and the grant application dated January 13, 2020; and (4) ratifies the signature of the Agency's Business and Support Services Branch Director on a preliminary draft of the MOU which was required with submission of the Grant application for the period April 1, 2020 through December 31, 2022 dated January 21, 2020.)

- **Resolution Designating Professionals Who May Detain Persons with Mental Disorders, Welfare and Institutions Code 5150 and Repeal Res. 2016-135** (Adopt a resolution which: (1) Repeals Resolution No. 2016-135; and (2) designates and updates mental health professionals who may take, or cause to be taken, into custody persons for transportation to approved facilities for 72-hour mental health evaluation and treatment.)
- **Amendment with Shasta Community Health Center for Whole Person Care Pilot Program** (Approve an amendment, effective December 31, 2020, to the agreement with Shasta Community Health Center for the Whole Person Care Pilot Program for intensive medical case management teams which increases compensation by \$633,400, for a new maximum compensation of \$3,005,749, and extends the end date of the term from December 31, 2020 to December 31, 2021.)
- **Budget Amendment in Mental Health & Public Health budgets** (Approve the following budget amendments due to an 1115 Waiver Extension for Whole Person Care Pilot Programs: (1) Increase appropriations and revenue by \$1,029,456 in the Mental Health budget; and (2) increase appropriations and revenue by \$367,562 in the Public Health budget.)
- **Agreement with Family Care Network, Inc.** (Approve a retroactive agreement with Family Care Network, Inc., in an amount not to exceed \$343,320 to provide youth wraparound services for the period September 14, 2020 through September 13, 2021, with one automatic one-year renewal.)
- **Resolution regarding in-person participation at Board of Supervisors meetings** (Adopt a resolution which: (1) Suspends in-person participation of Board Members, staff, and the public at meetings of the Board of Supervisors when Shasta County is classified under Tier 1, "Widespread," or Tier 2, "Substantial," of the State of California's Blueprint for a Safer Economy, and, consistent with Executive Order N-29-20 and Executive Order N-63-20, hold the meetings via teleconferencing and allow members of the public to observe and address the meetings telephonically or otherwise electronically consistent with the notice and accessibility requirements stated in Executive Order N-29-20 and the requirements stated in Executive Order N-63-20; (2) makes the Board Chambers unavailable for in-person use by outside agencies or the public when Shasta County is classified under Tier 1, "Widespread," or Tier 2, "Substantial," of the State of California's Blueprint for a Safer Economy; (3) keeps such provisions in place during any time that Shasta County is subject to restrictions that are the same or more restrictive than Tier 2, "Substantial" of the State's Blueprint for a Safer Economy; and (4) supersedes and controls over other policies that would allow the Board Chair or the County Executive Officer to unilaterally open meetings of the Board of Supervisors to in-person participation or make the Board Chambers available to in-person use by outside agencies or members of the public when Shasta County is subject to restrictions that are the same or more restrictive than Tier 2 of the State's Blueprint for a Safer Economy.)
- **Agreement with Butte County for Acute Psychiatric Inpatient Care** (Approve a renewal agreement with the County of Butte in an amount not to exceed \$15,000, excluding transportation, legal, and interpreter costs, to provide acute psychiatric inpatient care for the period date of signing through June 30, 2021.)
- **Amendment to Agreement with Hill Country Community Clinic for Whole Person Care Mobile Crisis Team** (Approve a retroactive amendment, effective December 31, 2020, to the agreement with Hill Country Community Clinic for the Whole Person Care Pilot Program and the Mobile Crisis Team Fee-For-Service Program which increases compensation by \$1,125,388, for a new maximum compensation of \$5,060,308, and extends the end date of the term from December 31, 2020 to December 31, 2021.)

"Engaging individuals, families and communities to protect and improve health and wellbeing."

*Donnell Ewert, MPH, Director*

*Paige Greene, LCSW, Adult Services Branch Director*

*Nancy Bolen, MSW, Children's Services Branch Director*

*www.shastahhsa.net*

- **Second Amendment to the Agreement with Willow Glen Care Center for Mental Health Treatment Service** (Approve a retroactive amendment, effective October 2, 2020, to the agreement with Willow Glen Care Center to provide residential treatment services for adults with persistent mental illnesses which adds a new service location and increases compensation by \$1,000,000 for a new maximum compensation of \$2,450,000, retaining the term July 1, 2019 through June 30, 2022.)
  - **2 Agreements: one with Shasta County Children and Families Commission dba First Five Shasta and Creekside Counseling, Inc. and one with Shasta County Children and Families Commission dba First Five Shasta and Northern Valley Catholic Social Service, for coordinating and supporting the Healthy Babies Program** (Take the following actions: (1) Approve two retroactive agreements to coordinate and support the Healthy Babies Program for the period July 1, 2020 through June 30, 2025 with: (a) Shasta County Children and Families Commission dba First 5 Shasta and Creekside Counseling, Inc., in an amount not to exceed \$78,000; and (b) Shasta County Children and Families Commission dba First 5 Shasta and Northern Valley Catholic Social Service, Inc., in an amount not to exceed \$72,000; and (2) approve and authorize the Health and Human Services Agency (HHSA) Director (Director), or any HHSA Branch Director designated by the Director, to sign amendments, including retroactive, to increase or decrease maximum compensation by up to \$30,000 in each agreement, so long as total maximum compensation for both agreements combined together does not exceed \$150,000, and the amendments have been approved as to form by County Counsel and approved by Risk Management and otherwise comply with Administrative Policy 6-101, *Shasta County Contracts Manual*.)
  - **Memorandum of understanding with the City of Shasta Lake for the City's Housing Rehabilitation Program** (Approve a retroactive Memorandum Of Understanding (MOU) with the City of Shasta Lake for the implementation and administration of housing rehabilitation projects within the city limits: (1) find that the MOU is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines section 15301 (Class 1, Existing Facilities); and (2) the amount does not exceed \$59,557 for the period October 2, 2020 through October 1, 2023.)
  - **Square One Homes Project Overview** (Receive information regarding the Square One Homes Project including project description, participant eligibility and screening process, and Homekey funding and subsidy timeline.)
  - **No Place Like Home Program Competitive Funding Round Three** (Take the following actions for the project known as The Center of Hope Apartments II: (1) Approve and authorize the Health and Human Services Agency (HHSA) and the Housing and Community Action Agency (Housing/CAA) to submit an application to the California Department of Housing and Community Development (HCD) with co-applicants ADK Properties, LLC and The McConnell Foundation (collectively the "Project Owner") for a competitive allocation of funds from the HCD No Place Like Home (NPLH) Program for the development of permanent supportive housing for adults with a serious mental illness who are homeless, chronically homeless, or at risk of chronic homelessness; (2) adopt a resolution which approves and authorizes Housing/CAA and HHSA to: (a) apply and accept NPLH program funds; (b) authorize Jaclyn Disney, the Director of the Housing/CAA or her designee, or Donnell Ewert, the HHSA Director, or his designee, to act on behalf of the County either individually or jointly in connection with the NPLH competitive allocation award, and to enter into, execute, and deliver a State of California Standard Agreement, and any and all other documents required or deemed necessary or appropriate as security for, evidence of, or pertaining to the NPLH Program funds, and all amendments thereto, including retroactive, subject to approval as to form by County Counsel; and (c) certifies the County will comply with the terms and conditions of the Standard Agreement, application, and NPLH program guidelines, and other applicable rules and laws; (3) approve submission to HCD of a preliminary draft Memorandum of Understanding (MOU; not to be signed) between County, the Project Owner, and the Lead Service Provider, Hill Country Community Clinic (Hill Country), in compliance with HCD's NPLH application criteria, with the intent to return to the Board at a later date with a revised, final version of the MOU (anticipate no compensation) for the Board's consideration, for the Project Owner to provide property management and Hill Country to provide supportive services at the apartments for a period of 20 years
- "Engaging individuals, families and communities to protect and improve health and wellbeing."

*Donnell Ewert, MPH, Director*

*Paige Greene, LCSW, Adult Services Branch Director*

*Nancy Bolen, MSW, Children's Services Branch Director*

*www.shastahhsa.net*

from the date the Certificate of Occupancy is issued or the date the County executes the final MOU, whichever is later; and (4) find that pursuant to Public Resources Code section 21163.1 the authorization to submit an application to HCD for NPLH funding does not constitute a project for the purposes of the California Environmental Quality Act (CEQA) and, therefore, is not subject to environmental review in accordance with CEQA.)

“Engaging individuals, families and communities to protect and improve health and wellbeing.”

*Donnell Ewert, MPH, Director*

*Paige Greene, LCSW, Adult Services Branch Director*

*Nancy Bolen, MSW, Children’s Services Branch Director*

*[www.shastahhsa.net](http://www.shastahhsa.net)*