

Title 9. Rehabilitative and Developmental Services
Division 1. Department of Mental Health
Chapter 11. Medi-Cal Specialty Mental Health Services
Subchapter 1. General Provisions

Article 1. General

§ 1810.100. General Program Description.

Specialty mental health services, as defined in Section 1810.247 and in accordance with this Chapter, shall be provided to Medi-Cal beneficiaries of each county through a mental health plan which contracts with the Department to provide specialty mental health services to those Medi-Cal beneficiaries and to share in the financial risk of providing specialty mental health services as provided in this Chapter. When a mental health plan contracts with the Department pursuant to this Chapter, all beneficiaries of that county shall be eligible to receive Medi-Cal funded specialty mental health services as described in this Chapter only through the mental health plan. Medi-Cal funded services that are not the responsibility of the mental health plan may be obtained by beneficiaries under the provisions of Title 22, Division 3, Subdivision 1, beginning with Section 50000.

Note: Authority cited: Section 14680, Welfare and Institutions Code. Reference: Sections 5775, 5776, 5777, 5778, 5780, 14640, 14681, 14682, 14683, 14684 and 14685, Welfare and Institutions Code. Authority cited: Section 14680, Welfare and Institutions Code. Reference: Sections 5775, 5776, 5777, 5778, 5780, 14640, 14681, 14682, 14683, 14684 and 14685, Welfare and Institutions Code.

§ 1810.110. Applicability of Laws and Regulations and Program Flexibility.

(a) Each mental health plan contracting with the Department pursuant to this Chapter shall comply with this Chapter, all applicable federal laws, regulations and guidelines, and all applicable State laws and regulations, including Medi-Cal regulations in Division 3, Subdivision 1, of Title 22, beginning with Section 50000.

(b) Nothing in this Chapter supersedes federal or state laws or regulations governing the confidentiality of personal or medical information, including mental health information, relating to beneficiaries.

(c) Provisions of contracts between mental health plans and providers shall not be in conflict with this Chapter.

(d) The Department may waive specific requirements of the regulations in Subchapters 1, 2, 3, and 4 at the request of a mental health plan pursuant to Section 5719.5 of the Welfare and Institutions Code for the purpose of testing elements of the specialty mental health services delivery system as authorized by Section 5778(c) of the Welfare and Institutions Code, provided the mental health plan remains in compliance with all other applicable laws and regulations. A written request and substantiating evidence supporting the request shall be submitted by the mental health plan to the Department. If the request is consistent with this Subsection the Department, in consultation with the State Department of Health Services, pursuant to Section 5719.5 of the Welfare and Institutions

(3) Outreach and Engagement.

(4) Mental Health Services Act Housing Program.

Note: Authority cited: Section 5898, Welfare and Institutions Code. Reference: Sections 5813.5, 5814(a)(2), 5847(a)(2) and (3), 5848(c), 5890(a) and (c), 5897(e), Welfare and Institutions Code.

➔ **§ 3620. Full Service Partnership Service Category.**

(a) The County shall develop and operate programs to provide services under the Full Service Partnership Service Category. The services to be provided for each client with whom the County has a full service partnership agreement may include the Full Spectrum of Community Services necessary to attain the goals identified in the Individual Services and Supports Plan (ISSP). The services to be provided may also include services the County, in collaboration with the client, and when appropriate the client's family, believe are necessary to address unforeseen circumstances in the client's life that could be, but have not yet been included in the ISSP.

(1) The Full Spectrum of Community Services consists of the following:

(A) Mental health services and supports including, but not limited to:

(i) Mental health treatment, including alternative and culturally specific treatments.

(ii) Peer support.

(iii) Supportive services to assist the client, and when appropriate the client's family, in obtaining and maintaining employment, housing, and/or education.

(iv) Wellness centers.

(v) Alternative treatment and culturally specific treatment approaches.

(vi) Personal service coordination/case management to assist the client, and when appropriate the client's family, to access needed medical, educational, social, vocational rehabilitative and/or other community services.

(vii) Needs assessment.

(viii) ISSP development.

(ix) Crisis intervention/stabilization services.

(x) Family education services.

(B) Non-mental health services and supports including, but not limited to:

(i) Food.

- (ii) Clothing.
- (iii) Housing, including, but not limited to, rent subsidies, housing vouchers, house payments, residence in a drug/alcohol rehabilitation program, and transitional and temporary housing.
- (iv) Cost of health care treatment.
- (v) Cost of treatment of co-occurring conditions, such as substance abuse.
- (vi) Respite care.
- (C) Wrap-around services to children in accordance with WIC Section 18250 et. seq.
- (b) The County may pay for the full spectrum of community services when it is cost effective and consistent with the ISSP.
- (c) The County shall direct the majority of its Community Services and Supports funds to the Full-Service Partnership Service Category.
 - (1) Small Counties shall fulfill this requirement no later than Fiscal Year 2008-09.
 - (2) Services designed under General System Development and/or Outreach and Engagement that benefit clients and/or their families in Full Service Partnerships can be used on a pro-rated basis to meet the requirement in (c) above.
 - (3) Funds for the Mental Health Services Act Housing Program shall be excluded from determinations of whether the County has directed the majority of its Community Services and Supports funds to the Full Service Partnership Service Category.
- (d) The County shall give priority to populations that are unserved as defined in Section 3200.310.
- (e) The County shall enter into a full service partnership agreement with each client served under the Full Service Partnership Service Category, and when appropriate the client's family.
- (f) The County shall designate a Personal Service Coordinator/Case Manager for each client, and when appropriate the client's family, to be the single point of responsibility for that client/family.
 - (1) The County shall provide a sufficient number of Personal Service Coordinators/Case Managers to ensure that:
 - (A) Availability is appropriate to the service needs of the client/family.
 - (B) Individualized attention is provided to the client/family.
 - (C) Intensive services and supports are provided, as needed.
- (g) The County shall ensure that an ISSP is developed for each client.

(h) The County shall ensure that the Personal Service Coordinator/Case Manager:

(1) Is responsible for developing the ISSP with the client, and when appropriate the client's family.

(A) The Personal Service Coordinator/Case Manager shall ensure that the ISSP is developed in collaboration with other agencies that have a shared responsibility for services and/or supports to the client, and when appropriate the client's family.

(2) Is culturally and linguistically competent, or at a minimum, is educated and trained in linguistic and cultural competence, and has knowledge of available resources within the client's/family's racial/ethnic community.

(i) The County shall ensure that a Personal Service Coordinator/Case Manager or other qualified individual known to the client/family is available to respond to the client/family 24 hours a day, 7 days a week to provide after-hour intervention.

(1) In the event of an emergency when a Personal Service Coordinator/Case Manager or other qualified individual known to the client/family is not available, the County shall ensure that another qualified individual is available to respond to the client/family 24 hours a day, 7 days a week to provide after-hour intervention.

(2) Small Counties may meet this requirement through the use of peers or community partners, such as community-based organizations, who are known to the client/family.

(j) The County shall provide services to all age groups; i.e., older adults, adults, transition age youth and children/youth, in the Full Service Partnerships Service Category.

(1) If Full Service Partnership services are not provided to all age groups, the County shall explain the reason, and specify how and when all age groups will be served.

(k) Notwithstanding Section 3400 (b)(2), the County may pay for short-term acute inpatient treatment, for clients in Full Service Partnerships when the client is uninsured for this service or there are no other funds available for this purpose.

(l) Long-term hospital and/or long-term institutional care cannot be paid for with MHSA funds.

Note: Authority cited: Section 5898, Welfare and Institutions Code. Reference: Sections 5345, 5600.2(d), 5600.3(b), 5600.3(c), 5801, 5802(a)(1) and (4), 5806, 5813.5(a), 5813.5(d), 5813.5(f), 5840(a), 5847(a)(2) and (3), 5847(c), 5878(b) and 5878.1(a), Welfare and Institutions Code.

➔ § 3620.05. Criteria for Full Service Partnerships Service Category

(a) Individuals selected for participation in the Full Service Partnership Service Category must meet the eligibility criteria in Welfare and Institutions Code (WIC) Section WIC Section 5600.3(a) for