# SHASTA COUNTY


## DEPARTMENT OF AGRICULTURE/WEIGHTS & MEASURES

**RICK GURROLA**
Agricultural Commissioner
Sealer of Weights & Measures

3179 Bechelli Lane, Suite 210, Redding, CA 96002
California Relay Service: 711 or 800-735-2922
Voice: 530-224-4949 • Fax: 530-224-4951


# OVERCHARGE/SCANNER COMPLAINTS

## Please complete the following form.

## You may use the "Submit by E-mail" button, or click the "Print" button and deliver the form to our office by mail, by fax, or in person.

Note: If you plan on submitting this form using the submit by e-mail button, and you will be submitting this using a web based e-mail provider such as Gmail, Yahoo, or any other provider, this form will first save as a pdf to your desktop where you will then attach it to your e-mail. If you have a desktop e-mail provider such as Outlook, then this file should automatically attach to a new e-mail. Depending on what type of adobe reader is installed on your computer will determine whether or not you will be able to save the text fields that you have filled out. The submit by e-mail feature will only work with Internet Explorer. Internet browsers such as Google Chrome, Microsoft Edge and Firefox no longer support Adobe Plugins, therefore the pdf functions will not operate. If it will not attach to an e-mail, you can either print and mail, print and fax, or print and take a picture and then attach the picture to an e-mail or simply call the office at 224-4949 and give us the information above. If you have any questions or you continue to have issues with this form, e-mail jingram@co.shasta.ca.us.

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## OVERCHARGE/SCANNER COMPLAINT FORM

Your Name:

Your Mailing Address:

Your E-Mail Address:

Your Daytime Phone: Alternate Phone:

Date and Time of Occurrence:

Name of Business:

Business Address:

Do You Believe You Were Overcharged? ☐ Yes ☐ No

Price Paid: Price Advertised:

Did You Obtain A Printed Receipt? ☐ Yes ☐ No

Was The Incident Reported To The Business? ☐ Yes ☐ No

Person Reported To:

Summary of Complaint: