

In-Home Supportive Services (IHSS) Recipient Survey

The IHSS Advisory Committee is seeking to improve IHSS services. Your input is greatly appreciated and will help us provide the services and training that would be most valuable to you. If you would like to be entered into a **free drawing for a \$25 Safeway gift card**, please be sure to **provide your contact information on question #8**.

1. Do you know which services and tasks (grocery shopping, laundry, etc.) your provider may do for you? Yes No

2. Are you able to communicate to your provider your needs and the way you want things done? Yes No

3. Are your provider's absences (illness, personal emergencies, etc.) a problem for you? Yes No

4. What do you do if your provider is not able to come? (Select all that apply)
 - Call the Public Authority
 - Contact Golden Umbrella
 - Contact Adult Protective Services
 - Nothing
 - Other _____

5. If trainings were available to you, would you participate? Yes No

6. What trainings would be most valuable to you? (Select all that interest you)
 - How to choose a provider
 - Supervising your provider
 - Reviewing time cards
 - Understanding the reassessment process
 - Right and responsibilities

7. How would you like to receive these trainings? Rank in order of preference from 1 - 3 with "1" being the most desirable.
 - _____ In person
 - _____ Video
 - _____ On-line

8. Would you like to receive e-mails about local events and news concerning the IHSS program? Yes No
If Yes, please provide your contact information:
Name _____
e-mail address _____

9. Do you have questions or suggestions about how IHSS and/or the Advisory Committee could serve you better? Please let us know how we're doing.

Thank you for your valuable feedback. Your input will help us as we work to improve your IHSS services. Please refold this letter so that the IHSS Advisory Committee address is in the "addressee" position and re-seal. If you would like to learn more about the Advisory Committee, go to www.shastahhsa.net or call 229-8330.

Please return by February 1, 2011 for chance to win!

Shasta County IHSS Advisory Committee
2632 Breslauer Way
Redding, CA 96001

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You're invited!

The Shasta County IHSS Advisory Committee welcomes you to its
next scheduled meeting:

**Thursday, March 3, 2011
1:15 - 3:00 p.m.
Redding Library
1100 Parkview Ave., Redding**

Shasta County IHSS/Public Authority
2632 Breslauer Way
Redding, CA 96001

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